



Privacy policy

1 While your activity on our website is logged to an extent, we can never see any personal information such as your name. Information that we do store includes:

- Your internet protocol
- Your IP address
- The page of our website that you were active on and your activities on it.
- Date and time of your visit
- Your internet browser
- Your operating system (Windows, Linux, MacOS etc.)

This information is important to us because it allows us to prioritize development for the most commonly used platforms. Your data will be visible to both of the main offices of Maata Games in the Netherlands and the Philippines.

2 Generally speaking we only ever collect data that you, the user, provide us with after registering with us or when you utilize a payment system.

3 During registration processes such as creating your account or setting up a payment you may be required to provide data such as your name, address, banking details or credit card number. This data will be treated confidentially and will never be sold or shared with a third party without your consent. Your account may need to be edited or changed if it needs to be fixed or updated.

4 In order to ensure that nobody abuses our website and systems we reserve the right to store your IP address and to log the actions you take on our websites for a certain amount of time, they are deleted afterwards.

5 You are free to ask us to change or delete your personal data. Your data will remain with us until we are asked to delete it. Deleting your information can be done through the “Delete account” button in your player profile.

6 We will immediately delete any of your personal data at your request, provided that these requests are not in conflict with any of our obligations that would require said data.

7 Registering for the game means that you agree with receiving regular updates about the game by e-mail. Should you no longer wish to receive these kinds of updates you can shoot us a message at any time. We will also provide you with a special link to stop the e-mail updates.

8 As with many other websites we make use of “cookies” in order to smooth out and streamline our website for you. You can choose to adjust your browser settings to stop the use of cookies, though this will often lead to websites not functioning correctly.

9 Our game and website make use of Google Analytics, Google Analytics allows us to keep track of the way our users play the game and use our website. This data can then be used to make improvements to user-friendliness. Should you decide that you really don't want to be a part of this you can install a tool that opts you out of Google Analytics participation right here:

<https://tools.google.com/dlpage/gaoptout?hl=en>

Furthermore, Google's privacy policy can be found here: <https://policies.google.com/privacy>



10.1 You may encounter commercial advertisements for other games or services on our website. These commercials are not created or provided by us, we are only renting a certain space to an advertiser. This means that the content of these commercials or the websites or files that they link to are the responsibility of the advertiser, not the platform they advertise on.

10.2 Our website is allowed to make use of Google AdSense, a Google service that allows third-party advertisements on our website to collect user information for Google.

Google's privacy policy can be found here: <https://policies.google.com/privacy>

10.3 Third-party advertisements on our webpage will sometimes use your information to measure how well their advertisements are doing. We have no control over this as these third parties handle all of the relevant data by themselves. This means that the data handling of these third parties is not included in this data protection declaration.

You can visit www.google.com/privacy_ads.html to prevent the collection of this data or turn off cookies.

10.4 Our websites may include the Facebook "Like" button. Facebook is entirely in control of how this button works and it does and does not do. If you do not have a Facebook account when you click this "Like" button you will be asked to create one. If you do have a Facebook account and logged into it before visiting our website an immediate connection will be established, transferring data about your visit to our website to Facebook. We have no control over this process. If you wish to stop this connection you will have to log out of Facebook before visiting our website. More information about Facebook's data protection policy can be found here: <https://www.facebook.com/policy>.

10.5 Sometimes we will send your personal data to third parties such as payment service providers or trackers that tell us about your activity on our website.

These third parties are required by law to manage this data in a safe and secure manner. These third parties will also not be allowed to contact you without your permission. You are also free to deny these parties permission to use this data.

11 Customer Service

We make use of third-party services to assist our customer service, this means that any data received by our customer service is seen by Helpscout as well. As a customer you have a right to file complaints or requests.

Helpscout's privacy policy can be found here: <https://www.helpscout.net/company/legal/privacy/>

The Maata Games website contains links to some other websites. Maata Games is not responsible for the content or privacy policy practices of any other websites or for the actions of the companies responsible for those websites.

Please review the privacy policy of these websites before providing them with any personal information.

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